

February 17, 2003

Dr. Marc Rosenberg, VMD
1120 White Horse Road
Voorhees, NJ 08043



Dear Dr. Marc,

We would like to thank you for the referral to Susan Engel and Ron Nober of The Dog Training Company. My wife Ame and I were extremely blown away and excited by the outcome of our Rottweiler puppy Aja' and the obedience training program she received, that we were inspired to compose this letter.

Never having a dog together before we were a bit overwhelmed by the constant attention and scheduling that a new puppy needs, not to mention a Rottie. We've done everything in our power to try and accommodate our girl Aja'. We purchased books, toys, treats, used the crate for her time out, and daily exercise to get her to live cohesively with our family. Aja' began to take control of us and our 3 cats by jumping, nipping, and running rampant in our house by chewing shoes, chairs, clothes, her leash, going to the bathroom in the house and destroying walls and cabinetry, just to name a few. These behavior problems were causing us to keep her in her crate more often than being out, even when we were home. This then turned into constantly barking and whining in her crate by Aja' and lack of sleep by us.

We were very nervous to allow Aja' to go "away" on a two week program. I've heard many stories of how the dog will only listen to the professional trainers. When the owners get them back in their own homes, the dog could care less what the masters have to say and it all becomes complete waste of money and effort. After looking at The Dog Training Company's awesome website and communicating with Susan and Ron, we soon realized that it would be best for Aja', and more importantly, Ame and I to have her trained by them. Their passion for not just dogs, but for all animals was one of the influential reasons why we choose them. Susan and Ron really care about the livelihood of ALL animals. Aja' started the "Masters Obedience Program" on February 2nd 2003 and completed on February 14th, 2003. During her training, we've received wonderful updates and pictures of her progress via email and phone calls. Ame and I picked her up on that Friday morning.

To our astonishment, Aja' was a new, well behaved dog! The kind of dog we've all seen on the Animal Planet channel and only dreamed of owning. Aja' is still a puppy with her great personality, but only now she listens, and listens well! No more yelling useless commands like "NO" or "STOP IT" or holding her muzzle to stop her biting & nipping! Those useless commands we've soon realized are command of frustrations that Ame and I had to release ourselves! We now give her positive enforcement and Aja' LOVES IT! Aja' is now capable of performing these basic commands with hand signals: "SIT", "DOWN", "COME", "HEEL", "PLACE", "OFF", "LEAVE-IT", "QUIET", and "DROP-IT". We look forward to attending their polishing classes where we can learn more advanced commands.

The training still goes on today. Susan and Ron sure have lived up to and gone beyond their call of duty. Not only by educating Aja' but also us. They've even visited our home, some 45 minutes away to help Aja' and us along the way. If we ever have a question, they are always there, whether it be on the internet or by the phone to help us out. All top quality and highly recommended. We've only wanted the "best" and we've received it. Thank you again for the referral to The Dog Training Company!

Sincerely,

Jason, Ame and Aja' Smith