

July 24, 2006

Nutley Animal Hospital
274 Washington Ave.
Nutley, NJ 07110

Dear Dr. Suss & Dr. MacMahon,

As you know, my husband and I added a new family member to our house right before Christmas this past winter, one of your patients since she was a puppy, our 5-yr old Jack Russell, Diva. Adopting her was a wonderful day for us!

As with many dogs, Diva was trying to find her place in our home. Little by little, we saw signs of aggression and we were having trouble with basic commands. Being new dog owners, we overlooked some things and "babied" Diva. But, after a few incidents that we were not comfortable with, Michael & I knew that we had to make some changes. A good friend of ours recommended The Dog Training Company and their Guaranteed Manners program.

Susan Engle, Director and Behaviorist, was amazing from the very first phone call all the way through her training. I was more than comfortable with her when I described the behavior we were seeing in our new beloved pet. After a few conversations and eye-opening evaluation, we decided to enroll her in a 10-day private stay training program. We knew it was that, or we had to make completely different and serious decision...and the thought of that made me cry.

We are more than thrilled to tell you that the training Diva received and the remote collar system has changed all of our lives. Ron Nober, the Head Trainer, and Susan worked so diligently with Diva that she truly is a different dog. We have gained a better understanding of her aggression and behaviors as well as basic training needs so that we can all enjoy her as part of our family. Our family and friends that knew Diva prior to her training in June are amazed at the difference they see in her now. Not to mention, Diva has never been happier!

We knew that the training would not cure Diva of her aggression, but we know now what we need to do to control it. We highly recommend The Dog Training Company, Susan and Ron for any dog owner whether their dog has behavior problems or not, young or old. Their love of dogs and commitment to them is unsurpassed. Our life is forever changed, for the better!

Feel free to contact us for more information on the training Diva went through and if you know anyone that may be searching for help with an aggressive dog, we'd be happy to share our story. You can also contact The Dog Training Company directly at 609-859-5555.

Sincerely,

Jaime, Michael & Diva Conti

cc: The Dog Training Company

