

January 3, 2005

Greenfield's Veterinary Associates, LLC  
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To Whom It May Concern:

As you know I have two dogs, River and Trane, both of who are good dogs. However, Trane needed a little extra training. Partly because he is **deaf** and partly because he is a little too much to handle and I needed assistance with him. I researched several options and finally found the place I felt would be best for both him and me. The place I finally decided on was The Dog Training Company, L.L.C.

Upon contacting them and reviewing the different programs they had to offer I decided that it was worth a try. To start with I was asked to attend one of their Saturday morning classes by myself without Trane so I could observe several dogs and their owners that had already completed the training classes. I was very impressed with what I saw and it made me very excited about getting started. They also use their own dogs to demonstrate what can result from their training program.

I was very nervous leaving him but also excited to see if they could get him to respond to hand signals and be a better behaved dog. After eight days I returned to pick him up and was ecstatic to see the results. He had learned to come, sit, place and walk beside me without pulling. Ron the head trainer took about an hour to review in detail what had happened with Trane during the last eight days, what he had trouble with and what he did well with. Then he worked with both Trane and I to review how I should continue his training. I then had to complete four more classes, one each week to do follow up training.

Trane is now ready for the next step where he and I will attend a class where several other dogs and their owners will attend and be asked to do all their commands while other dogs are moving around them (to see if they can follow the commands given by their owners while there are distractions around them). Even after Trane graduates I can take him back to as many Saturday classes as I would like for further attention or just to let me socialize with other dogs. Their training classes are guaranteed for life so if Trane develops a problem in the future I can take him back to them for their help.

I never thought that I would be able to control Trane the way I can now. I just wanted to let you know that I highly recommend The Dog Training Company for any dog that needs to be trained. Their classes are not just for deaf dogs, in fact, I believe Trane is one of the first deaf dogs they have trained. I am sure that you have people approach you looking for a place to take their dogs for training and I think you should recommend The Dog Training Company.

If you have any questions fell free to contact The Dog Training Company or me. I have enclosed several of their business cards if you would like to hand them out.

Sincerely,

*Jackie D.*

Bellmawr, NJ