

January 4, 2004

Dear Ron and Susan,

I'd like to take this opportunity to express my pleasure at the results many clients have had with their dogs that you have trained for them.

The Dog training Company has been a great help in my practice. As a veterinarian, I must be selective with recommendations to my clients for any professional services that seem appropriate for them. Without exception, the satisfaction that has been fed back to me has been most positive. The approach you have with them, your follow-up calls, e-mails and post graduate brush-up sessions are **unusual**. People appreciate your interest and the success that they enjoy in owning a well behaved dog is truly the bottom line.

The remote collar that you are using is an amazing device. It enables you to teach the owner how to train and reinforce their dogs in a humane and harmless manner. The animals seem to enjoy their sessions and show no signs of discomfort.

I will continue to advise client as well as any other interested parties to send their dogs to you for training. I wish you continued success with your training in this New Year.

Sincerely,

C. J. Driben, V.M.D

Burlmoor-Driben Animal Hospital
Moorestown, NJ