

March 13, 2006

Susan Engel, Training Director
Ron Nober, Head Trainer
The Dog Training Company

Dear Susan and Ron,

It's been about 9 wonderful months since our Standard Schnauzer, Ruby completed the Remote Training – Masters Program at The Dog Training Company. We couldn't be more pleased with the results. We saw immediate changes in Ruby's behavior and not a day goes by when we're not amazed at continued progress.

As you know, Ruby joined our home when she was 9 ½ months old. She had not had any obedience training at that point. She was sweet and affectionate, however from day one she demonstrated some very aggressive behaviors that only worsened over the next couple months. It became clear that she was beginning to rule our lives and interfere with our happy home.

The aggressive behaviors (such as growling and barking at people, lunging and nipping, barking at me when I didn't do what she wanted) and the annoying behaviors (such as whining in the car and barking in her kennel) are now under control and are no longer problems. Yet Ruby continues to show us the sweetness and affection that we first saw in her. Guests that visit our home even enjoy her. (There was a time when I thought we may never be able to have visitors again.)

The private lessons and group classes by Ron have been extraordinary. And, you have both always made yourselves available by phone and e-mail. You are everything that you said you are and even more!

Ruby is a very content dog now. She and I have become a team and we are really enjoying all that The Dog Training Company has given us. I can't begin to tell you how thankful my husband and I are that we found you. You have touched our lives in a very positive way and we thank you for that!

**Respectfully yours,
Cathy Johnson**