

December 27, 2001

Cinnaminson Animal Hospital
Route 130 N.
Cinnaminson, NJ 08077

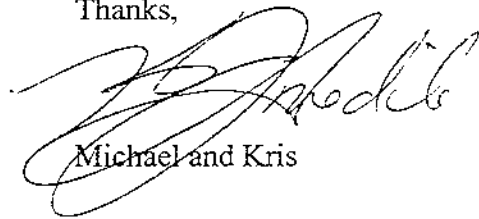
Dear Dr. Hunt,

I am writing on behalf of my experience with my dog Phoenix at the Dog Training Company. Prior to Phoenix's training, he was impossible to walk and had a hard time listening and comprehending simple commands. Because Phoenix was doubling in size literally by the week, we decided that we needed to find some type of training, which would help us to gain control over our Great Dane and develop a positive relationship between him and our family.

The Dog Training Company came highly recommended to us by a friend and the recommendation could not have been more dead on. Ron and Susan were great from the very beginning. Susan took time to answer my many questions and to prepare Phoenix and us for his eight-day stay at the Dog Training Company. We were able to stop by during the training to check in anytime and the trainers also trained us with Phoenix after his stay.

The reinforcement that is given by Ron and Susan is great and even now they are willing to take the time and answer any of the questions that I might have. My husband and I are very pleased with the results from the Dog Training Company and would highly recommend them to anyone who is welcoming a dog into their family.

Thanks,

A handwritten signature in black ink, appearing to read "Michael and Kris", written in a cursive style. The signature is positioned above the printed name "Michael and Kris".

Michael and Kris