

January 3, 2006

Delaware Valley Veterinary Hospital
400 Swedesboro Road
Mullica Hill, NJ 08062

Dear Doctors & Staff,

I wanted to take this opportunity to sincerely thank you for your help and compassion during Cherub's illness and death. You made that difficult period of time much easier for our family. I would also like to especially thank those individuals that assisted Danielle the day of Cherub's passing.

As you well know, it is very difficult to replace a lost family pet. Kathy and I were undecided what to do since Nicole and Danielle are off at school and we both work. After a few months, one of Kathy's colleagues suggested that we look into The Dog Training Company ADOPT Program. It was one of the best things we ever did!

Kathy and I visited The Dog Training Company one Saturday morning in October to look at a dog that was up for adoption. We went early to watch a training class in progress. What I saw was completely amazing. These dogs were extremely well trained and had wonderful manners. After we met Chien, we knew that she was also a loving animal, as were the other dogs that were participating in class.

Susan Engel and Ron Nober, who run The Dog Training Company, are knowledgeable, caring professionals, who patiently train both the dogs and their masters in order for them to live in a mutually agreeable environment. Ron gently trains the dogs to behave, and the owners provide the guidance in their homes. This has worked wonderfully for Kathy and I.

After our experience with Susan and Ron at The Dog Training Company, I would highly recommend both their training classes, and their ADOPT program. I believe that their training program makes a significant difference in the relationship you form with your dog, and their ADOPT program offers a healthy, well-trained companion for owners like Kathy and I.

Thanks again for your thoughtfulness, and we will be seeing you regularly with our new addition, Chien.

Kathy, Doug, Nicole & Danielle (Dee) Thurston